



Service Attachment for Managed Compliance Services

PUBLICATION PREVIEW | VERSION 0.2

This attachment describes compliance support that Kortech, Inc. may provide under an accepted order. The engagement identifies the framework, applicable version, assessment boundary, deliverables and Kortech's role. Publication of this document does not establish a certification, accreditation or guarantee of compliance.

1 Engagement Scope

Work may support a specified security, privacy or industry framework, such as PCI DSS, HIPAA, CMMC, SOC 2, HITRUST or FedRAMP, where that work is expressly agreed and appropriate to the engagement. The scope identifies the entities, systems, locations, information and reporting period involved. Kortech's role may include readiness support, technical implementation, evidence preparation or another expressly authorized function.

2 Deliverables

Purchased deliverables may include a scope inventory, gap assessment, risk register, control plan, policy and process drafts, training, evidence register, remediation support or preparation for an external assessment. Each deliverable has an agreed purpose, responsible party, due date and completion criterion. A plan or report must meet the requirements of the selected framework; a generic document is not automatically sufficient for every assessment.

3 Evidence and Confidentiality

The customer will provide accurate records and identify access restrictions, unavailable information and privileged material. Kortech will record material assumptions, sampling limitations and unresolved findings. Evidence is shared only through the agreed channels with authorized recipients. Retention and disposal follow the applicable information-handling terms.

4 Remediation Responsibilities

Findings may require technical, staffing, policy, vendor or business decisions. The parties assign an owner and target date to the agreed actions. Remediation beyond the purchased scope requires an approved change. Customer approval of business policy and risk decisions does not excuse Kortech from performing its contracted work with reasonable professional care.

5 Assessments and Ongoing Support

Independent audit, attestation, certification or authorization is performed by the appropriately authorized party identified for the engagement. Readiness work does not guarantee an assessor's conclusion or continuing compliance. Regulatory interpretations and legal opinions are referred to qualified advisers where required.

Ongoing control checks, evidence refresh, meetings, training and monitoring are included only when selected. The service schedule establishes their cadence and how material framework changes are handled. The applicable standard and version are confirmed for the engagement rather than inferred from a general website description.

6 Reports and Completion

Reports identify their purpose, scope, limitations and intended recipients. Neither party may publish the other's marks or a certification claim without appropriate authority. The customer reviews deliverables against the agreed criteria and identifies material deficiencies for correction. An external assessor's disagreement is evaluated against the contracted work and available evidence; it is not automatically proof of either compliance or a breach of contract.