



Schedule of Third Party Services

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Kortech, Inc. may use, implement, administer, resell or support third-party products as part of the services selected by a customer. This document explains how those relationships are addressed. It is not an assertion that every named product is used for every customer or that every supplier processes customer data.

1 Applicable Products and Terms

The customer agreement identifies selected products, quantities, contracting and billing parties, relevant provider terms and Kortech's responsibilities. Provider licenses, acceptable-use rules and product limitations apply to the selected service as accepted for the engagement. Material subscription commitments, renewal deadlines and cancellation exposure must be identified before purchase.

An agreement with a vendor does not automatically remove Kortech's responsibility for its own implementation, administration or support work. Similarly, a vendor's uptime or warranty statement does not automatically become a separate Kortech guarantee.

2 Product and Data Roles

A provider may supply equipment, a license, hosting, telecommunications or another service. Its role in processing information depends on the actual configuration, access and purpose. The customer's processing schedule identifies relevant subprocessors, data categories, locations and required agreements where applicable.

Locally managed equipment must be distinguished from enabled cloud management, remote access and storage. Regulated information requires review of the particular product and configuration, including any required data agreement or business associate agreement.

3 Website Providers

Kortech's website uses Formspree for contact submissions, Google Maps for the embedded map, and Microsoft authentication for the technician sign-in workflow. Hosting and email providers support website delivery and business communications. These website functions are distinct from the products selected for a customer's managed IT services.

Relevant website privacy information is available in Kortech's Privacy Policy and the providers' notices: [Formspree Privacy Policy](#), [Google Privacy Policy](#), and [Microsoft Privacy Statement](#). A privacy notice is not a substitute for the commercial terms governing a purchased service.

4 Changes and Support

Provider changes follow the notice, approval and objection processes required by the applicable agreement and data terms. Changes to a provider's public webpage do not silently amend separately negotiated Kortech obligations. Support responsibilities and upstream escalation are defined for each purchased service.

5 Transition

At transition, the parties address customer-owned accounts, transferable licenses, data export, administrative access, number ports and any disclosed continuing provider commitments. Transfers remain subject to applicable law and provider terms. Data retention and deletion follow the governing data agreements, and sensitive access information is transferred through appropriate secure methods.

6 Questions

Customers may contact their designated Kortech representative for the provider information applicable to their services. General questions may be sent to info@kortechgroup.com.