



Privacy Policy

PUBLICATION PREVIEW | VERSION 0.2

Policy effective September 7, 2026.

1 About This Policy

This policy describes how Kortech, Inc. handles information collected through kortechgroup.com and website inquiries. Information handled while providing IT services to clients is subject to the applicable service agreements.

2 Information Collected

When you contact us, we receive the information you choose to provide, including your name, company, email address, phone number, and message. Please do not submit passwords, payment details, health information, or other sensitive information through the website contact form.

Our website hosting and third-party service providers may also process technical information such as your IP address, browser details, and request logs when providing their services.

3 How Information Is Used

We use inquiry information to respond to you, discuss your project, prepare an assessment or proposal, and manage related business communications. Kortech does not currently use website analytics, advertising trackers, or email marketing lists.

4 Services That Process Information

Formspree: our contact form sends your submission to Formspree so it can be processed and delivered to us. See [Formspree's Privacy Policy](#).

Website hosting and email: providers supporting our website and business email process information needed to deliver the website and our communications.

Google Maps: our contact page includes an embedded map. Loading that page connects to Google, which may receive technical information and use cookies or similar technologies under [Google's Privacy Policy](#).

These providers have their own privacy practices. Third-party services may associate interactions with other information they hold, including activity across websites, as described in their policies.

5 Technician Sign-in

The Tech Portal uses Microsoft Entra ID to sign in assigned Kortech technicians. Microsoft processes authentication information under [Microsoft's Privacy Statement](#). The portal uses your work-account identity and assigned role to display your workspace. Microsoft's sign-in library stores session information in your browser for authentication. The linked PCI and Lifecycle applications manage their own access and sessions.

6 Cookies and Browser Privacy Signals

Kortech does not use analytics or advertising cookies on this website. Embedded services may use their own cookies. You can manage cookies through your browser settings. Our website does not change its behavior in response to browser Do Not Track signals; we do not use cross-site advertising trackers.

7 Your Questions and Requests

You can contact us to ask about information you have submitted or request access, correction, or deletion. We may need to verify your identity before responding. Some information may need to be retained for ongoing business matters or legal obligations. Contact us with questions about how long a specific inquiry or record is kept.

8 Updates

We will post changes to this policy on this page and update the effective date above. If we introduce new uses of information, we will update this policy to reflect them.

9 Contact Kortech

For privacy questions or requests, email info@kortechgroup.com or call [\(714\) 426-9144](tel:(714)426-9144).

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