



Technology Installation Terms

PUBLICATION PREVIEW | VERSION 0.2

These terms apply to commercial technology installation work selected in an accepted order with Kortech, Inc., when incorporated into the applicable agreement. The project scope, drawings, materials, site requirements, pricing and completion criteria are established for that engagement.

1 Scope and Authorizations

Projects may include the agreed cabling, racks, pathways, switching, wireless equipment, cameras, access systems or other technology. Work must remain within the approved scope and applicable licenses, permits and authorizations. Specialist electrical, fire alarm, structural, hazardous material or other work requires the appropriate scope and qualified parties; a general technology description does not authorize it.

The applicable project documents identify permit and inspection responsibilities and any required construction notices or separate statutory forms. These general terms do not replace a form required for a particular project or jurisdiction.

2 Site Access and Coordination

The customer will provide authorized access, agreed work windows, known site restrictions and the prerequisites assigned to it. The project scope allocates power, connectivity, staging, lift access, penetrations, firestopping, patching, painting and cleanup. Kortech coordinates its work with the designated site contacts and other trades, follows applicable safety requirements and reports material conflicts.

Known hazardous conditions must be disclosed. Suspected hazardous materials or unsafe conditions may require the affected work to stop until appropriately resolved. Added work or cost follows the agreed change process.

3 Materials Changes and Schedule

The order identifies products, quantities and approved equivalents. Material substitutions affecting price, capability, compatibility, warranty or appearance require approval. Ownership, storage, risk of loss and treatment of customer-supplied equipment follow the accepted project terms.

Concealed conditions, changed pathways, inaccurate drawings, additional endpoints and work by other trades may affect the project. Kortech will document the impact and seek approval before added chargeable work, except expressly authorized emergency protective action. Material delays are communicated with proposed schedule adjustments. Acceleration, overtime and extra return visits require the applicable authorization.

4 Testing and Acceptance

Completion is evaluated against the agreed specifications and tests. Depending on scope, evidence may include cable results, labeling, drawings, configuration records, wireless validation, camera views, recording operation, access controls or call routing. Wireless signal coverage does not itself guarantee internet capacity or application performance.

The customer reviews submitted work within the agreed period and identifies material deviations for correction. Completed portions and a dated punch list may be accepted separately. Applicable warranty rights and expressly reserved defects are not waived by routine use.

5 Handoff and Warranty

The agreed handoff may include asset records, test results, drawings, licenses, customer-controlled administrative access, configuration backups and training. Credentials and sensitive configurations are transferred securely. Workmanship warranties and correction procedures follow the accepted agreement. Manufacturer warranties apply as identified for the supplied products and are distinct from Kortech's own workmanship obligations.

6 Ongoing Service and Privacy

Recurring monitoring, subscriptions, maintenance, footage retention and moves or changes are included only when selected. Responsibility for patches, backups, access lists and renewals must be established at handoff.

The customer determines lawful surveillance placement, purposes, notices, recording settings and viewers with appropriate advice where needed. Kortech implements the approved scope and does not receive a general right to use recordings or project images. Audio, biometric functions, sensitive footage and cloud features require specific consideration. A surveillance or access system does not guarantee prevention of loss.

7 Commercial Terms

Deposits, progress billing, cancellation, materials commitments, retainage and any demobilization costs follow the accepted project terms and applicable law. Required notices, releases and project-specific protections remain applicable; they are not supplied by a generic website document.